

September 26, 2016

Dear Colleague,

As many of you are aware, Livanta was tasked by CMS with conducting the Short Stay Review program. This program is designed to review Medicare covered inpatient stays that were fewer than two midnights in length. As of September 12, 2016 Livanta has commenced work on this program, ending a temporary pause enacted in May 2016. Below please find a few helpful FAQs as well as information about Livanta's Provider Education Webinar Series.

If you would like to discuss your cases or have specific questions pertaining to review criteria, please call Livanta's Short Stay Review Helpline at: 1-866-602-1510 for providers in Area 1 (Northeast US and Atlantic Territories) or 1-866-603-0970 for providers in Area 5 (Western US and Pacific).

FAQs

1. *I have records that have been submitted to Livanta already. Will these be reviewed?*

Livanta has sent out provider letters with results of the re-review of formally denied claims from the first round. If the claim had not been formally denied prior to May 4, 2016 (the date of the temporary pause in reviews), the claim will be dropped from the provider sample due to its age. Livanta is currently processing letters to providers who had claims in process at the time of the pause. These providers can expect to receive disposition letters within a few weeks.

2. *What is the date of service range for the records currently being requested?*

Medical record requests were mailed on September 16, 2016 for June and July 2016 discharges.

3. *How long will reviews take under this new guidance from CMS?*

Contractually, Livanta has 45 days from the time of medical record receipt to complete the review and then 90 days from the date of the initial results notice to the hospital to complete provider education.

To view a flow chart detailing the revised review criteria from CMS please click [here](#).

Provider Education Webinars

With the resumption of Short Stay Reviews, Livanta is now able to resume our Provider Education Series of webinars regarding the Short Stay Review Program. To schedule a webinar, please contact Livanta's Communications Department at communications@livanta.com.

Best Regards,
Jennifer Bitterman
Director, Communications
Livanta LLC